

## **COOKIES POLICY - WEB SITE [WWW.CANARYSHUTTLE.COM](http://WWW.CANARYSHUTTLE.COM)**

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Last version. Version number: 3. Date version published: 25/05/2018.

This is the Cookies Policy of the website [www.canaryshuttle.com](http://www.canaryshuttle.com) (hereinafter referred to as "the Website").

### **1. CONTENT AND COMPLIANCE.**

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These are configured as the Cookies Policy (hereinafter referred to as the "Cookies Policy") applicable to the Web Site ([www.canaryshuttle.com](http://www.canaryshuttle.com)), enabled primarily to describe urban and suburban passenger transportation services provided by the Canary Islands (Spain) tourist intermediary company, CANARY TOURIST SHUTTLE, S.L., and to describe the buying/booking online process for these transport services. On the Web site there is information about products/services offered CANARY TOURIST SHUTTLE, S.L., allowing the purchase/book online of those services.

"User" is the person who accesses, uses or navigates through the Website, as well as the person who acquires the services and/or products, free or not free, through the Web Site.

Web Site full legal information (hereinafter referred to as the "**Complete Legal Information**") is formed on a joint basis, constituting a unit, the text contained in the On-line booking general terms as well as in the [Legal Information](#), the [Privacy Policy](#) and [Cookies Policy](#), documents that can be accessed via a link at the web site footer (hereinafter, all documents referred collectively as the "**Complete Legal Information**"). Consequently, the interpretation and consideration of the Legal Information of the Website must be carried out jointly by all the documents.

Access, use and navigation of the Web Site by the User, as well as buying/booking on-line transport services, implies you consent and full conformity with the entire content of the "Complete Legal Information" (Legal Information document which includes access, use and navigation terms, the Online Reservation Services - General Terms And Conditions document, the Privacy Policy and the Cookies Policy), so if you do not agree with any of the terms in this set of documents, please do not provide your personal data or use the website or any services on it, or carry out your purchase/booking online.

The user can print and digitally store all these documents. You can easily access to them by different links available at the bottom of the Website.

It is recommended the reading of the Complete Legal Information (Online Reservation Services - General Terms and Conditions, Privacy Policy and Cookies Policy), on a regular basis, even every time you access the Web Site and in any case, whenever you decide to carry out your purchase/ booking online and/or when providing us personal data via the website, because its content may be subject to change. Any modification will be duly published and will be always accessible on the website, referring to their version and date.

### **2. DOMAIN HOLDER AND SERVICE PROVIDER ID AND CONTACT DETAILS.**

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In compliance with the Law 34/2002 of 11 July, Information Society Services and Electronic Commerce (LSSICE), it informs that the domain holder of the website [www.canaryshuttle.com](http://www.canaryshuttle.com) and the company that provides its services and offers its products through it as well as the data protection officer, is:

CANARY TOURIST SHUTTLE, S.L. ("CANARY SHUTTLE"), a Spanish corporation with Tax Identification No. B76243658. Registered address: Calle las Adelfas, 32, 1º - 35260 Agüimes Las Palmas de Gran Canaria (Canary Islands, Spain). Registration details: Registered at the Mercantile Register of Las Palmas, Volume 2131, Sheet 81, Page GC-50702.

Tourist intermediary, with the license number I-0003592.1. of the Canary Islands.

To establish direct contact with CANARY TOURIST SHUTTLE, S.L.:

- Postal Address: C / Las Adelfas, 32, 1º -35260 Agüimes Las Palmas de Gran Canaria, Canary Islands, Spain
- Phone: +34 928184608.
- Email: [share@canaryshuttle.com](mailto:share@canaryshuttle.com).

To exercise rights of personal data protection:

- Postal Address: C / Las Adelfas, 32, 1º - 35260 Agüimes Las Palmas de Gran Canaria, Canary Islands, Spain
- Email: [admin@canaryshuttle.com](mailto:admin@canaryshuttle.com).

### **3. COOKIES DEFINITION AND OPERATION.**

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A "Cookie" is a file that is downloaded to your computer, smartphone, tablet or TV when accessing certain web pages in order to store data that can be updated and retrieved by the entity responsible for its installation. These cookies can allow a website, among other actions, store and retrieve information about browsing habits of the user and his/her computer, depending on the information they contain and how the computer is used, can be used to recognize the user.

The cookies from a technical point of view allow web pages to work more agile and tailored to your preferences and can also help those responsible for those websites to improve the services they offer, thanks to the statistical information collected through them.

### **4. COOKIES USED BY THE WEB SITE [WWW.CANARYSHUTTLE.COM](http://WWW.CANARYSHUTTLE.COM).**

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The website ([www.canaryshuttle.com](http://www.canaryshuttle.com)) uses First-Party cookies own and not third-party cookies, considering first and third-party cookies as:

- First Party Cookies: cookies that we set on our Site and that can only be read by that site.
- Third Party Cookies: cookie that is associated with a domain name different from that of the page where the cookie is encountered.

Also, session cookies and persistent cookies may be used:

- Session cookies: temporary cookie files which are erased when you close your browser. When you restart your browser and go back to the site that created that cookie, the website will treat you as a new visitor.
- Persistent cookies: a cookie that is stored on a user's hard drive until it expires (persistent cookies are set with expiration dates) or until the user deletes the cookie.

**Navigation on the Website means that the following First or Third-party cookies can be installed.**

Typology Cookie	Description	Cookie	Server Name	Purpose	Duration	Cookie Ownership	Obtaining additional information on the use of cookies by third parties (Privacy Policy Policies and third-party cookies)	Strictly necessary
Technical Cookies	They allow the user to navigate through the website, platform or application and use of the different options and services, provide traffic control and data communication, identify the session, access restricted parts, to register or participation in an event, use security features during navigation, storing content distributing videos or sound or share content via social networks	Laravel_session	<a href="http://www.canaryshuttle.com">www.canaryshuttle.com</a>	Used to create a session ID for the user, so that the system itself can identify the user as a unique and individual user, distinct from anyone else looking at the website.	Session Cookie	First-party	First-party cookie	YES
		XSRF-TOKEN	<a href="http://www.canaryshuttle.com">www.canaryshuttle.com</a>	Used to enhance security of our Services and prevent repeated attempts at intrusions of our Services.	Session Cookie	First-party	First-party cookie	YES
		complianceCookie	<a href="http://www.canaryshuttle.com">www.canaryshuttle.com</a>	Used to control if the user has accepted the use of cookies and what language has accepted.	Persistent cookie. Up to 15 days.	First-party	First-party cookie	NO
Cookies de análisis	Analytics cookies are used to monitor statistics of our Services' traffic (either in regards to the use of the Services or in order to improve functionalities offered by the Services) and to help us measure and review the effectiveness of our interactive online content, its characteristics, advertising and other communications.	_ga _gid _gat	www.canaryshuttle.com	Google Analytics sends to Google LLC unique identifier and anonymous information about the use of the website, in order to provide information on the actions of users on the web, date, time and number of visits and geographical location, with statistical purpose.	Persistent cookie. Up to 2 years.	Third Party. Google Analytics from Google LLC, a United States company with head office in California - United States	More information: <a href="https://policies.google.com/technologies/cookies?hl=en">https://policies.google.com/technologies/cookies?hl=en</a>	NO

## 5. COOKIES AND SERVICES PROVIDED BY THIRD PARTIES.

The Website has services provided by third parties that involve the use or installation of third-party cookies.

### **ABOUT GOOGLE ANALYTICS.**

Google Analytics is a web analysis service of Google LLC (Google), which uses cookies that allow us to analyse the use that users make of our website. The information generated by the Google cookie is transferred to a Google server in the USA, where it is stored, using Google this information to evaluate the website, to make reports on the activities of the website and to offer other related services with the use of the website and the Internet. Google may transmit such information to third parties, if legally permitted or process data on behalf of Google. Google adheres to the Privacy Shield Agreement, which guarantees that the transferred data have a level of protection adequate to European Union regulations.

For more information on Google Analytics: <https://policies.google.com/technologies/partner-sites?hl=en>  
<https://policies.google.com/privacy>

## 6. ACCEPTANCE OR USE OF COOKIES.

Some cookies need to be installed on your computer for the operation of the website. You can see the list in Section 4 above and they are identified as "strictly necessary".

Your consent for the use of cookies of our website will be requested at the time of access. The website will show a window with the following: "This website uses first and third-party cookies. We use our own cookies to allow, facilitate and optimize navigation (session identification cookies, security improvements, acceptance or not of cookies). We use third-party cookies (Google Analytics) to analyse the traffic and web browsing performed and thus optimize our services, providing third parties with information on the use made of the website. If you consent to the use of cookies press "I consent". If you continue browsing and use our website, we consider that you consent to the use and installation of cookies on the website. For more information about your consent and how to withdraw it and change your settings and uninstall cookies, see our Cookies Policy".

At the time of your access, you can indicate acceptance or not acceptance of the use of cookies (by clicking the " I CONSENT" or " I DO NOT CONSENT" button). If you do not state acceptance or non-acceptance, but you continue with the navigation, for example using the scroll bar or clicking on any link, we believe that you accept and consent to the use and installation of cookies from our Web site.

If you accept the use of cookies by clicking the " I CONSENT" button or by any of the actions provided in the preceding paragraph which means your acceptance, you may revoke this consent at any time, by deactivating or disabling cookies according to what is described in the following Section 7. Revocation of consent will entail the same consequences as if you had initially clicked on the button " I DO NOT CONSENT", so it will apply the text in the following paragraph.

If you do not expressly accept the use of cookies by clicking on the "NO CONSENT" button, you may have consequences in your navigation on our Website, we cannot know how users use our website to continuously optimize it, as well as it will be possible to limit or not to dispose the use of elements and contents of third parties included in our website.

You can set your browser at any time to allow, prevent or eliminate the use of cookies, for which we provide some information on how to do it in the following Section 7.

We do not collect any type of personal data about our users with the first party cookies that we use. Regarding the third-party cookies that we use and to know if we obtain personal data from these third parties, we recommend you obtain more information in the Cookies and / or Privacy Policies of the third parties. You

can access the links provided in the table provided in section 3 or on the web pages of the third parties. There is also more information in section 5.

## 7. **HOW TO DISABLE COOKIES.**

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You can set your browser at any time to allow, prevent or eliminate the use of cookies.

Below are several links for the main browsers where you can find information on how to configure your browser to turn off and disable the use of cookies, or when appropriate, to receive an additional warning at the time the cookies are generated:

Google Chrome: <https://support.google.com/accounts/answer/61416?hl=en>

Mozilla Firefox: <https://support.mozilla.org/en-US/kb/cookies-information-websites-store-on-your-computer>

Internet Explorer: <https://support.microsoft.com/en-gb/help/17442/windows-internet-explorer-delete-manage-cookies>

Safari: [https://support.apple.com/kb/PH21411?viewlocale=en\\_US&locale=en\\_US](https://support.apple.com/kb/PH21411?viewlocale=en_US&locale=en_US)

Mobile browsers:

Safari iOS: <https://support.apple.com/en-gb/HT201265>

Google Chrome (Android): <https://support.google.com/accounts/answer/61416?hl=en>

Internet Explorer Windows Phone: <https://support.microsoft.com/en-gb/help/11696/windows-phone-7>

In any case, for more information about how to disable cookies, you can access the help section of your browser, where you can change its configuration to deactivate and disable them.

## 8. **UPDATES AND CHANGES IN COOKIES POLICY.**

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The table in Section 4 of this document, explaining the cookies used on the Website may be modified at any time if it's necessary to change any functionality and/or services offered on the Website, with the intention to be always updated. However, in the period in which it takes place update, they cookie may not be included exceptionally, always within the same types of cookies arranged.

In addition, changes may be made to the Cookies Policy. For these reasons, we recommend that you consult our Cookies Policy on a regular basis or even every time you access to the Website. In any case, the revised and current Cookies Policy will always be accessible on our Website, where you will also see the version and published date of the document.