



LEGAL INFORMATION. USE AND WEBSITE NAVIGATION WWW.CANARYSHUTTLE.COM.

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1. CONTENT AND COMPLIANCE.

This legal information document notice includes access, use, navigation and legal conditions applicable to the website www.canaryshuttle.com (hereinafter referred to as the "**Website**"), enabled primarily to describe urban and suburban passenger transportation services provided by the Canary Islands (Spain) tourist intermediary company, CANARY TOURIST SHUTTLE, S.L., and to describe the buying/booking online process for these transport services. On the Web site there is information about products/services offered CANARY TOURIST SHUTTLE, S.L., allowing the purchase/book online of those services.

"**User**" is the person who accesses, uses or navigates through the Website, as well as the person who acquires the services and/or products, free or not free, through the Web Site.

Web Site full legal information (hereinafter referred to as the "**Complete Legal Information**") is formed on a joint basis, constituting a unit, the text contained in the On-line booking general terms as well as in the [Legal Information](#), the [Privacy Policy](#) and [Cookies Policy](#), documents that can be accessed via a link at the web site footer (hereinafter, all documents referred collectively as the "**Complete Legal Information**"). Consequently, the interpretation and consideration of the Legal Information of the Website must be carried out jointly by all the documents.

Access, use and navigation of the Web Site by the User, as well as buying/booking on-line transport services, implies you consent and full conformity with the entire content of the "Complete Legal Information" (Legal Information document which includes access, use and navigation terms, the Online Reservation Services - General Terms And Conditions document, the Privacy Policy and the Cookies Policy), so if you do not agree with any of the terms in this set of documents, please do not provide your personal data or use the website or any services on it, or carry out your purchase/booking online.

The user can print and digitally store all these documents. You can easily access to them by different links available at the bottom of the Website.

It is recommended the reading of the Complete Legal Information (Online Reservation Services - General Terms and Conditions, Privacy Policy and Cookies Policy), on a regular basis, even every time you access the Web Site and, in any case, whenever you decide to carry out your purchase/ booking online and/or when providing us personal data via the website, because its content may be subject to change. Any modification will be duly published and will be always accessible on the website, referring to their version and date.

2. DOMAIN HOLDER AND SERVICE PROVIDER ID AND CONTACT DETAILS.

In compliance with the Law 34/2002 of 11 July, Information Society Services and Electronic Commerce (LSSICE), it informs that the domain holder of the website www.canaryshuttle.com and the company that provides its services and offers its products through it as well as the data protection officer, is:

CANARY TOURIST SHUTTLE, SL, a Spanish corporation with Tax Identification No. B76243658. Registered address: Calle las Adelfas, 32, 1º - 35260 Agüimes Las Palmas de Gran Canaria (Canary Islands, Spain). Registration details: Registered at the Mercantile Register of Las Palmas, Volume 2131, Sheet 81, Page GC-50702.

Tourist intermediary, with the license number I-0003592.1. of the Canary Islands.



To establish direct contact with CANARY TOURIST SHUTTLE, S.L.:

- Postal Address: C / Las Adelfas, 32, 1º -35260 Agüimes Las Palmas de Gran Canaria, Canary Islands, Spain
- Phone: +34 928184608.
- Email: share@canaryshuttle.com.

To exercise rights of personal data protection:

- Postal Address: C / Las Adelfas, 32, 1º - 35260 Agüimes Las Palmas de Gran Canaria, Canary Islands, Spain
- Email: admin@canaryshuttle.com.

For complaints or claims:

- Postal Address: C / Las Adelfas, 32, 1º - 35260 Agüimes Las Palmas de Gran Canaria, Canary Islands, Spain
- Phone: +34 928184608.
- Email: admin@canaryshuttle.com.

3. ACCESS, USE AND WEBSITE NAVIGATION TERMS.

This section regulates the Conditions of Access, Use and Navigation of the Website, including all the contents, products and services made available to the User, including the purchase/reservation on-line.

3.1. ACCESS, USE AND NAVIGATION.

The access, use and navigation of the contents published on the Website is free, except for the cost of the connection through the telecommunications network provided by the access provider contracted by the User. All this without prejudice to the fact that some products and/or services offered through the Website may be subject to contracting and to the payment of an amount, such as the online booking of products and services, in accordance with the Online Reservation Services - General Terms and Conditions included in the Website, being able to access them directly through a direct link at the footer of the Website.

Access, use and navigation of the contents published on the Website is free and is allowed to any Internet user. However, in order to provide personal data for the User or to carry out the online booking, it will be necessary for the User to have the necessary legal capacity to provide his/her personal data or to contract and in if so, have the consent of their parents/guardians/legal representatives or they are the ones who carry out the online process, as established in the Privacy Policy and in the Online Reservation Services - General Terms and Conditions of the Website.

The contents of the Website are provided for navigation in Spanish, English and German, with Spanish being the language in which the content of the Complete Legal Information has been written (in accordance with section 3.8).

The recommendations for viewing the Website, it works optimally with the following browsers: Firefox 15 or higher, Google Chrome 25 or higher, Internet Explorer 9 or higher, Opera 12 or higher, Safari 6 or higher.

3.2. USER REGISTRATION.

Access, use, navigation and booking through the Web site does not require user registration. For certain services and to book online it will require that users provide their personal data for each of the services or products the user decide to purchase, which will be treated in accordance with the Privacy Policy of the Website.

3.3. USER OBLIGATIONS.

The user agrees to use the Website in accordance with the law, morality, good customs, public order and Complete Legal Information, forcing himself/herself to abstain from using the Website or its contents for illicit, forbidden or contrary purposes or effects to good faith and public order or contrary to the provisions of the Complete Legal Information. It is expressly forbidden to use the Website for harmful purposes of goods or interests of CANARY TOURIST SHUTTLE, S.L. or from third parties, or through actions that could cause damage or overload of physical and logical systems (networks, servers, equipment and computer applications) of CANARY TOURIST SHUTTLE, S.L., its



suppliers or third parties. In case of non-compliance, the User will be liable for any damages that may occur.

The User may not include on the Website or disseminate through it: a) Information that is considered discriminatory, libelous, slanderous, threatening, xenophobic or inciting violence; b) Information on which the User does not have the appropriate legal rights, including those derived from intellectual and industrial property; c) Advertising information or commercial promotion of its own or of third parties.

It is expressly forbidden to spoof identity in any way, the adoption of false identities, such as the provision of any personal data or information from third parties as belonging to the User, third party email accounts as their own to establish communication through the Website and/or through the emails enabled and the use of payment methods of which the User is not the holder.

The User is obliged to provide through the Website channels only truthful information, being directly responsible for any damage resulting from breach of this obligation affecting CANARY TOURIST SHUTTLE, S.L. and/or to third parties.

It is expressly forbidden the manipulation of the messages sent through email, as well as the alteration of the information or electronic documents of CANARY TOURIST SHUTTLE, S.L. or from third parties provided through the Website.

The User is obliged to comply with the Complete Legal Information and any of the documents provided. In case of non-compliance, the User may be excluded from accessing the Website. CANARY TOURIST SHUTTLE, S.L. may suspend at any time and without notice the provision of the service and, where appropriate, remove the incorrect or illegal contents that are non-compliant with the Complete Legal Information, either at its own discretion or at the request of the affected third party or competent authority, without prejudice of the exercise of appropriate actions. This suspension will not give rise to any compensation in favor of the User.

3.4. RESPONSIBILITIES AND GUARANTEES. EXEMPTION AND LIMITATION OF LIABILITY.

The User is directly responsible for the use made of and on the Website and the breach of the provisions of the Complete Legal Information.

CANARY TOURIST SHUTTLE, S.L. will not be responsible, in any case, for possible errors, lack of updating or omissions in the contents of the Website, as well as the effectiveness or accuracy thereof, being merely indicative of the lack of availability, continuity, failures of access, computer viruses, telephone breakdowns, disconnections, delays, blockages, Internet overloads, computer attacks, third party interference, interferences, interruptions, making efforts and adopting measures to avoid these circumstances.

CANARY TOURIST SHUTTLE, S.L. will not be responsible for the opinions expressed by the User or by third parties through forums or other participation tools that could be enabled on the Website, or that are disseminated or processed through the Website.

CANARY TOURIST SHUTTLE, S.L. reserves the right to modify, totally or partially or eliminate at any time and without prior notice, the contents and services offered through the Website, as well as temporarily suspend the contents or services or the Website itself, for maintenance, update or improvement.

3.5. LINKS POLICY.

The Website may contain links to websites of third parties unrelated to CANARY TOURIST SHUTTLE, S.L. Therefore, CANARY TOURIST SHUTTLE, S.L. is not responsible for the content, information or services offered by third parties through the links, the operation of the linked website or the possible damages that may arise from their access, use and browsing by the User. The establishment of such links does not imply a relationship between CANARY TOURIST SHUTTLE, S.L. and the holders of the content or website where they are, except for the existence of agreements with some of their owners. However, in any case CANARY TOURIST SHUTTLE, S.L. controls or exercises any type of address or authority on websites of third parties to which a link on the Website may be included, nor does it give its acceptance or conformance to its contents, for which we advise the User, in case of access and use of the same for



your account and risk, to consult the legal conditions, the privacy policy/protection of personal data and the cookies policy that is contained in each of them. The links are provided for informational purposes only. CANARY TOURIST SHUTTLE, S.L. may withdraw links from third parties that appear on the Website at any time and without prior notice.

If the User had actual knowledge that the links refer to activity or unlawful or harmful information of goods or rights of a third party, please inform us by email to share@canaryshuttle.com to carry out the appropriate actions.

You can only add links on other websites to this Website with the prior written authorization of CANARY TOURIST SHUTTLE, S.L.

3.6. LINKS TO SOCIAL NETWORKS AND USE.

In terms of social networks, CANARY TOURIST SHUTTLE, S.L. has profiles in various social networks (Facebook, Twitter, Google+, Pinterest). The conditions of access and use to those profiles, the legal terms and conditions and the privacy policies applicable to the mentioned social networks are those that they have arranged and may be consulted on their websites. CANARY TOURIST SHUTTLE, S.L. is not responsible for the comments of third parties in forums, chats, blogs, social networks or any other channels that allows to publish contents independently on the Website or in the company's social networks, even in cases where may include or visualize the comments on the Website. Any comment that is aggressive, violent, that exceeds the limits of coexistence between users, that promotes illegal or harmful activities or behaviors of rights, racist, xenophobic, contrary to the Law or public order may be deleted.

CANARY TOURIST SHUTTLE, S.L., does not control or exercise any kind of direction or authority in social networks of third parties, nor does it give its acceptance or conformity of its contents, for which we advise the User, in case of access and use thereof for their account and risk, to consult the legal conditions, privacy policy/protection of personal data and cookies policy that are contained in each of them. The links are provided for informational purposes only.

3.7. INTELLECTUAL AND INDUSTRIAL PROPERTY.

CANARY TOURIST SHUTTLE, S.L., or third party owners of the elements subject to intellectual and industrial property contained in the Website, are holders of all rights derived from intellectual and industrial property of this Website and the elements contained, for example, elements such as graphics, logos, trademarks, trade names, distinctive signs, web structure, design, buttons, icons, source code, software, texts, photographs, audio files, videos and other elements subject to intellectual and/or industrial property included in the Website. All intellectual and industrial property rights are reserved with respect to them. The access, use and navigation of the Website and the acquisition of products and/or services offered through the Website do not imply a renunciation, transmission, license or total or partial cession of the mentioned intellectual and industrial property rights by the owner, not even, expectation of any right.

It is expressly prohibited, without the prior written authorization of the holders of the intellectual or industrial property rights (CANARY TOURIST SHUTTLE, SL or corresponding third parties), the use, copy, reproduction, distribution, commercialization, transformation and public communication, including the making available, of all or part of the contents of the Website, for public or commercial purposes, in any medium and by any technical channel. The User has the right of strictly personal and private use of the content of the Website, being able to proceed to print, copy or store information exclusively in the personal and private sphere and only for use in that area.

The unauthorized use of the content of the Website, as well as the damages that it may cause to CANARY TOURIST SHUTTLE, S.L. or to third parties, may give rise to the exercise of appropriate legal actions and the corresponding responsibilities and indemnities, which shall be accepted by the User. The User must also assess that in some of the photographs and videos contained in this Website appear individuals, considering the image a personal data and therefore subject to the provisions of current regulations on protection of personal data (Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and the distribution of these data ("General Data Protection Regulation" or "GDPR") and the applicable national regulations in its development so that the User cannot use the images outside the strictly personal and private sphere and limited exclusively to his/her browsing experience through the



Website.

3.8. LANGUAGE.

Available navigation languages are Spanish, German and English. The contents of all documents that make up the Complete Legal Information and therefore the content of this Privacy Policy has been written in Spanish and translated into the other languages. In case of conflict between languages, it is set as a priority for interpretation Spanish version.

3.9. CUSTOMER SERVICE. CLAIMS AND/OR COMPLAINTS.

For any incident, claim or suggestion that needs to be made to CANARY TOURIST SHUTTLE, S.L., we put at your disposal the contact details provided in section 2 of this document, as well as those established on the Website through the link "Claims and complaints" enabled at the bottom.

CANARY TOURIST SHUTTLE, S.L. will respond to your communication in the shortest possible time and in any case, within a maximum period of one (1) month from the submission of your claim.

Likewise, the official Claims Sheets are also available at the address previously provided.

3.10. DURATION AND MODIFICATION OF THE COMPLETE LEGAL INFORMATION.

The Complete Legal Information applicable will be the one published on the Website. CANARY TOURIST SHUTTLE, S.L., reserves the right to modify, totally or partially, at any time and without prior notice, the content of the Complete Legal Information, including any of the documents that comprise it, that is, the text contained in the present Legal Information document, the Online Reservation Services - General Terms and Conditions, the Privacy Policy and the Cookies Policy, for extension, improvement, concretion or updating of its content, either by legislative or jurisprudential changes or by business strategy, without this modification being retroactive. In case of modification, the previous version will no longer be applicable, the modified document being applicable as of the date of its publication.

All the documents will always be accessible through a link at the bottom of the Website, including the information on the number of version and date of publication, as of which it becomes effective.

3.11. NULLITY AND EFFECTIVENESS.

If any clause or content in this document is declared null, the proper Booking Online Reservation General Terms and Conditions will remain fully effective and binding on the same terms, if they can be effective without invalid the clauses or text.

3.12. LEGISLATION AND JURISDICTION.

The applicable law is the Spanish. Unless specific legislation resulting from application to establish another jurisdiction, the User and CANARY TOURIST SHUTTLE, S.L. expressly submit to the Courts of Las Palmas for any controversy. Without prejudice to express our willingness to kindly resolve any dispute previously.

4. PRIVACY POLICY AND COOKIES POLICY.

Personal data can be collected through the Web site through the forms or/and by the emails sent to the contact addresses in the booking process. For more information on the treatment of personal data by CANARY TOURIST SHUTTLE, S.L. and ways of exercising their rights to protection of personal data, see our Privacy Policy.

The Web site uses only first-party cookies, not third. For more information see our Cookies Policy, which also contains information on how to disable them and/or delete them.

Privacy Policy and Cookies Policy are available by direct link at the bottom of the Web Site with the designations.



5. ONLINE RESERVATION SERVICES - GENERAL TERMS AND CONDITIONS.

Through the Website, it is possible to carry out the on-line booking of land transport intermediation services, submitting the same to the Online Reservation Services - General Terms and Conditions, document that should be consulted prior to the booking on-line and give your consent to it in the purchase process.

The Online Reservation Services - General Terms and Conditions are at your disposal and accessible by a direct link at the bottom of the Web Site.